

General terms and conditions & cancellation guidelines

Agreement

The rental agreement between the Guest (tenant) and Blatter's Arosa Hotel (hereinafter called Renter) becomes effective after the Guest has returned the signed rental agreement within eight days upon receipt and has made a deposit of 30% of the invoice total. Should the agreement take place, the rental property is granted and the Guest declares his or her acceptance of these general terms and conditions.

Payment

The rent is due before arrival and is to be paid as follows:

Upon contract closing: 30%

Up to 42 days before arrival: 70%

For bookings on short notice the invoice total is due immediately. All payments need to be made to the Renter's account.

For transfers in Swiss Francs:

Graubündner Kantonalbank, Arosa

IBAN: CH56 0077 4010 4058 7650 0

BIC/Swift: GRKBCH2270A

Bellavista AG Arosa, 7050 Arosa

For transfers in Euros:

Graubündner Kantonalbank, Arosa

IBAN: CH29 0077 4010 4058 7650 1

BIC/Swift: GRKBCH2270A

Bellavista AG Arosa, 7050 Arosa

Should the transfer not arrive in the above-mentioned periods, the Renter is entitled to refrain from the agreement. Credit cards cannot be accepted to settle rental invoice payments.

Cancellation

The following cancellation terms apply.

90 days or more prior to the arrival date: cancellation is free of charge, but the Renter will retain a service charge of sFr. 200.-

89 to 35 days prior to the arrival date: 30% of the invoice total

34 days prior to arrival date or later: 100% of the invoice total

Cleaning and responsibilities

The Guest is contractually obliged to keep the rental property orderly. The Guest is liable for possible damage to the rental property or the inventory. Damages need to be reported to the Renter at once. Costs which may arise in the event of damage will be charged at the expense of the Guest.

Transfer/Check-In

All check-ins for the apartments take place in Blatter's Arosa Hotel. Apartments will be ready from 4pm and need to be abandoned on departure day by 9:30am. A brief transfer check will be made by the Renter or a member of the Renter's staff on the evening before departure.

Occupancy

The maximum apartment occupancy is stated in the rental agreement and must not be exceeded (children included). The Guest is contractually obliged to observe the occupancy and must not sublet the apartment or parts of it.

Pets

Pets are allowed only upon request. Fees are sFr. 25.- per night. Guests are asked to keep their four-legged friends on short leads.

Smoking

Smoking is strictly forbidden in all apartments.

Choice of law and jurisdiction

Swiss law is applicable, Chur has exclusive jurisdiction over disputes about or in connection with the accommodation agreement.

For all terms not expressly stated in these terms and conditions sections 253 to 274 of the Swiss Code of Obligations apply. For all legal disputes emerging from the rental agreement the place of the rental property is also the place of jurisdiction.

Arosa, 1 Juni 2022